New Transcription System using Automatic Speech Recognition (ASR) in the Japanese Parliament (Diet)

-- The House of Representatives --

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Brief History

- 1890: Foundation of Japanese "Imperial" Parliament
 - Verbatim records have been made by manual shorthand since the first session
- 2005: terminated recruiting stenographers investigated ASR for a new system
- 2007: a prototype system & preliminary evaluation
- 2008: system design
- 2009: system implementation

Intersteno 2009

- 2010: system deployment and trials
- 2011: official operation

Intersteno 2011

System Overview

- ALL plenary sessions and committee meetings
- · Speech captured by the stand microphones
 - Separate channels for interpellator & (minister + speaker)
- · ASR system generates an initial draft
 - System's recognition errors to be corrected ~10%
 - Disfluencies & colloquial expressions to be corrected $^{\sim}10\%$
 - Reporters still play an important role!



Japanese Language-specific Issues

- Need to convert kana (phonetic symbol) to kanji (Chinese characters)
- Conversion often ambiguous ← many homonyms (ex.) KAWAHARA → 河原 (not 川原)
 - Very hard to type in real-time
 - Only limited stenographers using special keyboard can
- Difference between spoken-style and transcript-style (ex.) <u>じゃ</u>、これいいですか → <u>では</u>、これ<u>は</u>いいですか
 - need to rephrase in many cases
 - Re-speaking is not so simple!

Requirements for ASR System

- High accuracy
- → technically most difficult
- Over 90% preferred
- No problem in plenary sessions
- Difficult in committee meetings (spontaneous, interactive)
- Fast turn-around
- → feasible with current PC
- Each reporter assigned 5-minute segment
- ASR should be performed almost in real-time, so reporters can start working promptly even during the session
- Compliance to orthographic transcript guideline
 - Only official meeting records used for training ASR
 - Electric dictionary of 60K lexical entries proofed

ASR System: Kyoto Univ. Model integrated to NTT System Signal processing \mathbf{x} Sound patterns for phonemes P(X/W) Customized to Acoustic model P(X/P)Parliamentary Recognition speech Engine (decoder) P(P/W) Lexicon Trained with a $P(W/X) \propto$ large amount P(W) of speech and $P(W) \cdot P(X/W)$ Language model P(W) transcript data Ţ (=corpus) Kyoto Univ. → House

Data of Parliamentary Meetings

- Huge archive of official meeting records (text)
 - 15M words per year...comparable to newspapers
- Huge archive of meeting speech
 - 1200 hours per year

However,

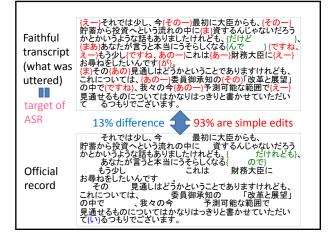
- Official meeting records are different from actual utterances due to editing process by reporters
 - Difference between spoken-style and written-style
 - Disfluency phenomena (fillers, repairs) → More in Japanese
 - Redundancy (discourse markers)
 - Grammatical correction
- → More in English (EU PPS)

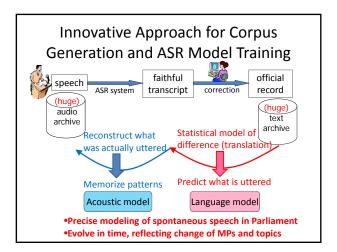
Corpus of Parliamentary Meetings

- · Faithful transcripts of utterances including fillers, which are aligned with official records
- 200 hours, 2.4M words

(え一)それでは少し、今(その一)最初に大臣からも、{その一} 貯蓄から投資へという流れの中に(ま)資するんじゃないだろ うかとかいうような話もありましたけれども、(だけど/だけれど も)、{まあ)あなたが言うと本当にうそらしくなる(んで/ので)で すね、え一もう少し{ですね、あの一)これは(あ一)財務大臣 すね、えーもう少しですね、あの一)これは(あー)財務に に(えー)お尋ねをしたいんですいが。 (ま)その(あの)見通しはどうかということでありますけれ これについては、(あの一)委員御承知の(その)「改革と の中で(ですね)、我々の今(あの一)予測可能な範囲で(見通せるものについてはかなりはっきりと書かせていただいて(い)るつもりでございます。

 Vital for satisfactory performance Very costly and need to be updated





Evaluation of ASR System

- Accuracy
 - Character Correct compared against official record
 - 89.4% for 108 meetings in 2010 & 2011
 - Over 95% when limited to plenary sessions
 - No meetings got less than 85%
 - Update of models gives improvement of 0.7%
- Processing Time
 - 0.5 in Real-Time Factor
 - 2.5 min. for 5-min. segment
- · Post-processing
 - Fillers are automatically annotated & removed
 - Automation of other edits is difficult... research ongoing

Post-Editor used by Reporters

- · For efficient correction of ASR errors and cleaning transcripts
- Screen editor (word-processor interface); not line editor
 - so that reporters can concentrate on making correct sentences
 - designed by reporters, not by engineers!
- Easy reference to original speech (+video)
 - by time, by utterance, by character (cursor)
 - can speed up & down replay of speech
- · Re-speaking function is not incorporated, though technically feasible

Side Effect of ASR-based System

- Everything (text/speech/video) digitized and hyper-linked
 - by speaker turn, by utterance
 - → good platform even if ASR result is not usable
 - → efficient search & retrieval

Demonstration

Summary and Future Perspectives

- Highest-standard ASR system dedicated to Parliamentary meetings
- 89% Character (85% Word) Correct
- will improve (evolve) with more data accumulated
- Drastic change from manual short-hand to fully ICT-based system
 - Need time for reporters to get accustomed
 - Need to develop a new training methodology
- Reporters play a central role in making verbatim records!